

Mobile phone customers' joy at improved coverage

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Vodafone customers are reaping the rewards of an improved service.

The mobile phone giant says it has upgraded several sites in the Tenterden area, which has extended its 3G and 4G coverage.

The news will be welcomed by customers who have battled with poor reception.

In the past Vodafone has blamed problems with a mast at St Michael's and trees blocking the reception.

One of those who has campaigned for an improved service is town councillor and Vodafone customer Sue Ferguson.

"This is excellent news and a result for people pressure," she said. "We've bashed Vodafone for years and years about their



Councillor Sue Ferguson; a mobile phone mast at Shoreham Lane

poor service in Tenterden but now I think we should be praising them.

"From only a miserable 2G service we even have 4G now.

"We have a great signal and that's what we all wanted.



"Perhaps it shows what can be done by ordinary people if you stick with an ongoing campaign."

Last year, Cllr Ferguson led a bid for Tenterden to be included in Vodafone's rural open sure

scheme which brings 3G to areas. The town was turned down because it was too big.

Damian Green, Ashford MP and fellow Vodafone customer, has also been putting pressure on the company.

Vodafone spokesman Dr Rob Matthews said: "We have upgraded several sites in Tenterden which has extended our 3G and 4G coverage to the area.

"The arrival of 4G in Tenterden means all customers with compatible devices and bundles will be able to connect to the internet more quickly, more reliably and in more places than ever before.

"4G services will also help businesses improve productivity by enabling employees to work where they want to, when they want to."

Dr Matthews added that the 4G service was part of £2 billion Vodafone was spending on its network and services in the UK in 2014 and 2015.